

All-Inclusive Formula

* Applied Covid 19 precautions

A) Rooms Set-Up:

- Daily large bottle of water for superior rooms
- Mini Bar usage with soft drinks once per stay
- Daily Turndown service with good-night greeting
- Daily two large bottles of water for family rooms
- Tea & coffee set daily replenishment

B) Meals: -

1. RESTRO (Main Restaurant) - Daily theme nights

| | |
|------------------------------|-----------------------|
| Breakfast | from 07.00 till 10.30 |
| Lunch | from 12:30 till 14:30 |
| Dinner | from 18.30 till 21:30 |
| (Long trousers are required) | |

2. TOUCAN CHEF

| | |
|------------------------------|-----------------------|
| Breakfast | from 07.00 till 10.30 |
| Lunch | from 12:30 till 14:30 |
| Dinner | from 18.30 till 21:30 |
| (Long trousers are required) | |

3. A La carte Restaurants: once per stay free of charge. Pre-reservation is required.

Each a la carte restaurant will be closed for one day according to the theme nights at the main restaurant.

- Wazuzu - Asian Restaurant
- Ethno - Local a la carte Mediterranean Restaurant (Multi)
- Trattoria - Italian Restaurant - Opening Soon
- Sea You - Fish Restaurant - Opening Soon

* **First Seat:** from 18:30 till 20:00
(Long trousers are required)

Second Seat: from 20:30 till 22:00

4. Snack Bar from 11.00 till 17.00

* **Dress Code:** Smart casual is recommended; shorts and flip flops are not allowed in the evening in all the Restaurants

* We are happy to consider allergies and intolerances, special nutritional needs and for any inquiries or assistance, please contact our Executive Chef to assist you.

* Some items in the carte will be with extra charge

C) Beverages: -

| | | |
|-------------------------------|---------|--|
| 1. LOBBY Bar | Opening | 10:00 - 24:00 |
| 2. HAPPY MOMENTS | Opening | 24/7 (serving snack meals 24 hours) |
| 3. POOL Bar | Opening | 10:00 till 17:00 |
| 4. BEACH Bar | Opening | 10:00 till 17:00 |
| 5. CHILL Bar (adult only 18+) | Opening | 10:00 till 24:00 |
| 6. SKY bar | Opening | 18:00 till 24:00 |
| 7. JAZZ Bar | Opening | 18:00 till 24:00 |
| 8. SNACK Bar | Opening | 10:00 till 17:00 |

- The "All Inclusive" program is from 10:00 - 24:00 hrs. soft drinks, Mineral water, local Beer, Egyptian Wine and all local spirits, as well as all local cocktails are all inclusive.
- For safety reasons drinks are served in plastic glasses in outdoor bars.

Sports & Leisure Facilities:

• **Free of charge:**

- Free Sports Activities: Table Tennis - Baby Soccer - Volley Ball - Boccia - Water Ball - Water GYM – Darts
- Jacuzzi
- Gym Room (07:00-20:00)
- Pools are opened till sun set
- Aqua Park (10:00-13:00 & 15:00-17:00)
- Day & night entertainment activities.
- Free high speed WIFI in the lobby & guest rooms. (3 device per person)
- Mini Bar

• **Against extra charge:**

- Limo service
- Room service
- Laundry
- Doctor
- Diving Center & Aqua Center
- Shops
- Beauty Salon
- Spa (09:00-19:30)
- International calls

General Information:

- Safe Box: Free of charge, the hotel cannot accept any liability for any loss of valuables or belongings not secured in the safe. Please leave your safe box open before departure
- Daily animation entertainment program, please do not miss to attend & participate for more information please contact the animation team.
- Mini Bar: For your comfort & leisure the hotel offers X packages of mini bars.
- Bathroom amenities Shampoo; shower gel; condition will be refilled upon finishing.
- Breakfast & lunch boxes are to be ordered one day in advance before 20:00 at the reception.
- The reservation of sun beds is not allowed. The hotel reserves the right to remove and store any towels and personal belongings left unattended for more than 1 hour (to be kept by Lost & Found office).
- Dress Code: Smart casual is recommended; shorts and flip flops are not allowed in the evening in all the Restaurants and Lobby area.
- Check-Out: at 12:00 noon time, please return your key card and the towel cards during the check out. Kindly note that you will be charged extra 10 USD for missing towel cards.

Children Rules:

- Children must be under their parent's supervision all time.
- Children under age or 120 CM must wear arms flotation whenever entering to adult swimming pools otherwise will be forbidden by pool monitors.
- Children under 120 CM allowed to use children pools, children slides and family slide with their parents only.